



The Company



Founded in 1981, with headquarters in San Jose, ICOM has provided Silicon Valley and other important technology communities with the highest level of products and services for over two decades.

ICOM, Technology's Builder, serves Silicon Valley and the world with the industry's most exceptional quality, innovative building and maintenance services. The long-standing, mutually beneficial relationships we establish with customers is the foundation for our continued success in numerous building and maintenance disciplines. Their expertise covers HVAC, Process and Control System engineering and installation, preventive maintenance and repair. Process and Control System engineering and installation is available for customers around the globe.

"I highly recommend Alamo and will not hesitate to rely on their expertise and services in the future."

- Jason Ruck

The Problem

ICOM needed to quickly and effectively upgrade their existing ISO 9001 quality system to the year 2000 revision.

The Solution

The Fast Track - Alamo Learning Systems provided consulting services to ICOM Mechanical for converting to ISO 9001:2000 from the 1994 standard. The conversion took place on an extremely tight schedule and Alamo's representatives **made it happen**. Alamo also conducted training for ISO 9001:2000 and Internal Auditors.



The Benefits

ICOM's Quality Management System has been tailored to the needs of the company and its audits have become a formality rather than a stressed-out day or two.

The People

"The representatives I worked with from Alamo were knowledgeable, responsive, professional and ethical."