



ROMER INC.
Corporate Office

5145 Avenida Encinas
Carlsbad, CA 92008
Tel: 760.438.1725
Fax: 760.438.3512
e-mail: romerinc@adnc.com
internet: http://www.romer.com

March 1, 2002

Alamo Learning Systems
3160 Crow Canyon Road, Suite 280
San Ramon, California 94583

Dear Alamo Learning Systems:

On behalf of our organization, I would like to personally thank Jim Bergmark for his contributions helping ROMER / CimCore become ISO 9001:2000 certified within 4 months. Jim went beyond his contractual duties assuring our procedures and instructions were in place. He maintained a positive attitude throughout, was always available and quick to respond to our questions. During the initial audit, the auditor tried to have our organization go beyond what the ISO standard calls for; however, in our defense, Jim called the auditor to the standard and reversed the auditor's viewpoint; thus, saving our organization countless hours of unnecessary work. I would recommend Jim as a consultant to other organizations.

Sincerely,

A handwritten signature in black ink, appearing to read 'Hank Kraus', with a long horizontal flourish extending to the right.

Hank Kraus
CEO
ROMER CimCore

cc: Jim Bergmark